



# Co-Packaging Provider Questionnaire

<i>Checklist Items</i>	<b>Yes</b>	<b>No</b>	<b>Comments</b>
<b>RELIABLE</b>			
Do you offer an <b>Order Accuracy Guarantee</b> ?	✓		
Do you offer <b>flexible pricing</b> plans that can be tailored to my business needs?	✓		
Do you offer <b>free account setup</b> ?	✓		
Do you have a <b>"no hidden fees"</b> policy?	✓		
Do you offer <b>value-add services</b> including kitting, labelling, inserts, etc.?	✓		
Do you provide <b>inventory management</b> and control services?	✓		
Do you offer <b>free SKU Management</b> ?	✓		
Do you offer an <b>Inventory Accuracy Guarantee</b> ?	✓		
Do you offer <b>flexible, custom solutions</b> tailored to my specific business needs?	✓		
Do you offer an <b>order processing guarantee</b> ?	✓		
Do you offer <b>flexible inventory storage pricing</b> options based on palletized or Non-palletised items?	✓		
Are your staff incentivised to meet or exceed certain performance metrics?	✓		
<b>SECURE</b>			
Is the facility <b>climate-controlled</b> ?	✓		
Does your facility security system have multiple <b>power source backups</b> ?	✓		
Do you do full <b>background checks</b> on your employees?	✓		
Do <b>clients have access</b> to your facility for visits?	✓		
<b>FAST</b>			
Do you offer same business day order processing with a cut-off of <b>5pm EST</b> ?	✓		
Do you have a fast and easy way to <b>communicate with your clients</b> ?	✓		
Do you offer competitive prices?			
Ability to meet regulatory or compliance needs?	✓		
Are your reports and invoices understandable and accurate?	✓		
<b>Checklist Total</b>	All		Prompt